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Oracle Release 12

Accounts Receivables

January 18, 2011

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Agenda

- Transaction Summary Inquiry
- Customer Forms
  - R11i/R12 comparison
- Customer Overview
- Account Overview
- Site Overview
- Create Customer Contact
- Inactivate Customer
- Unit Demo
- Next Steps

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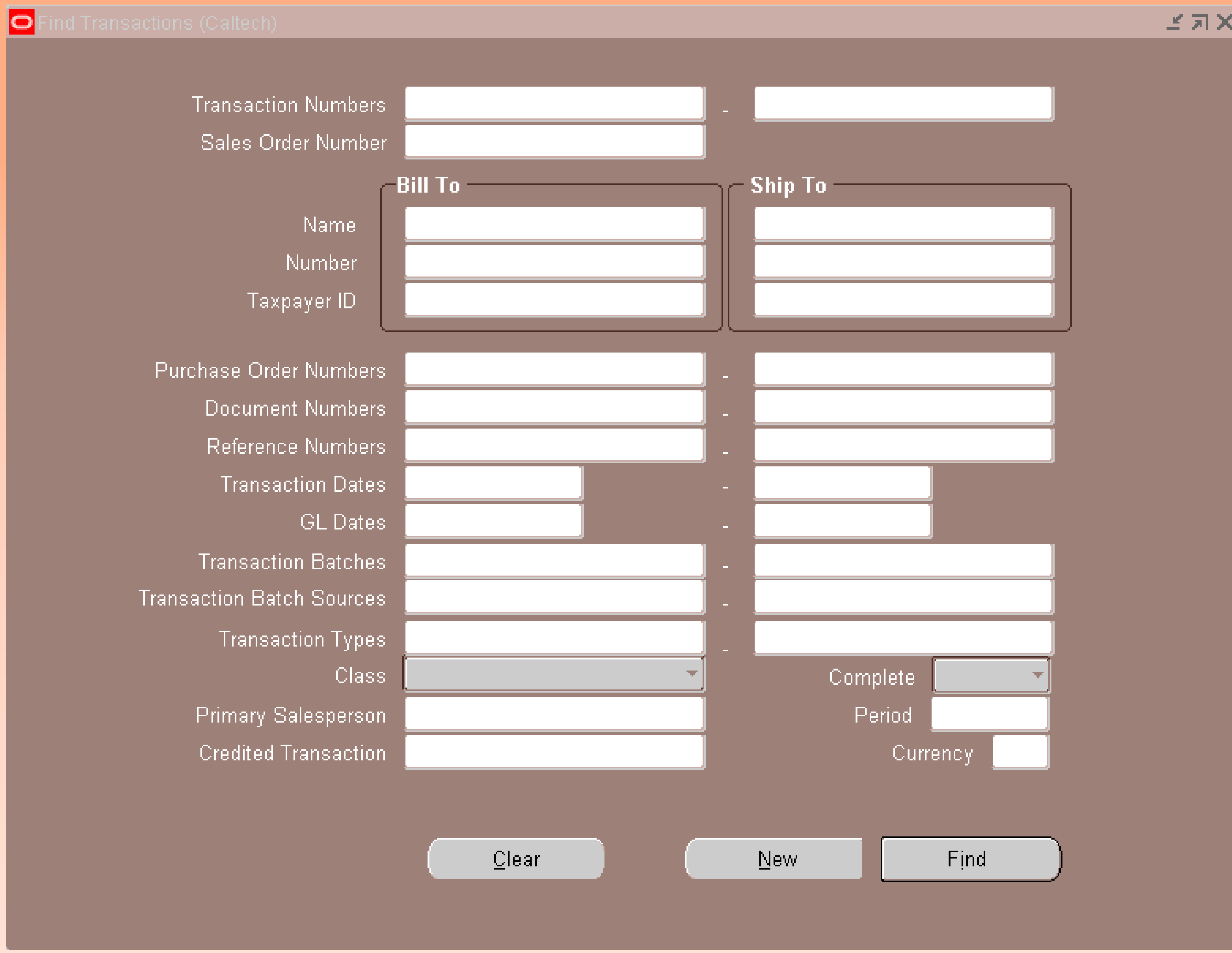
R11i Transaction Inquiry



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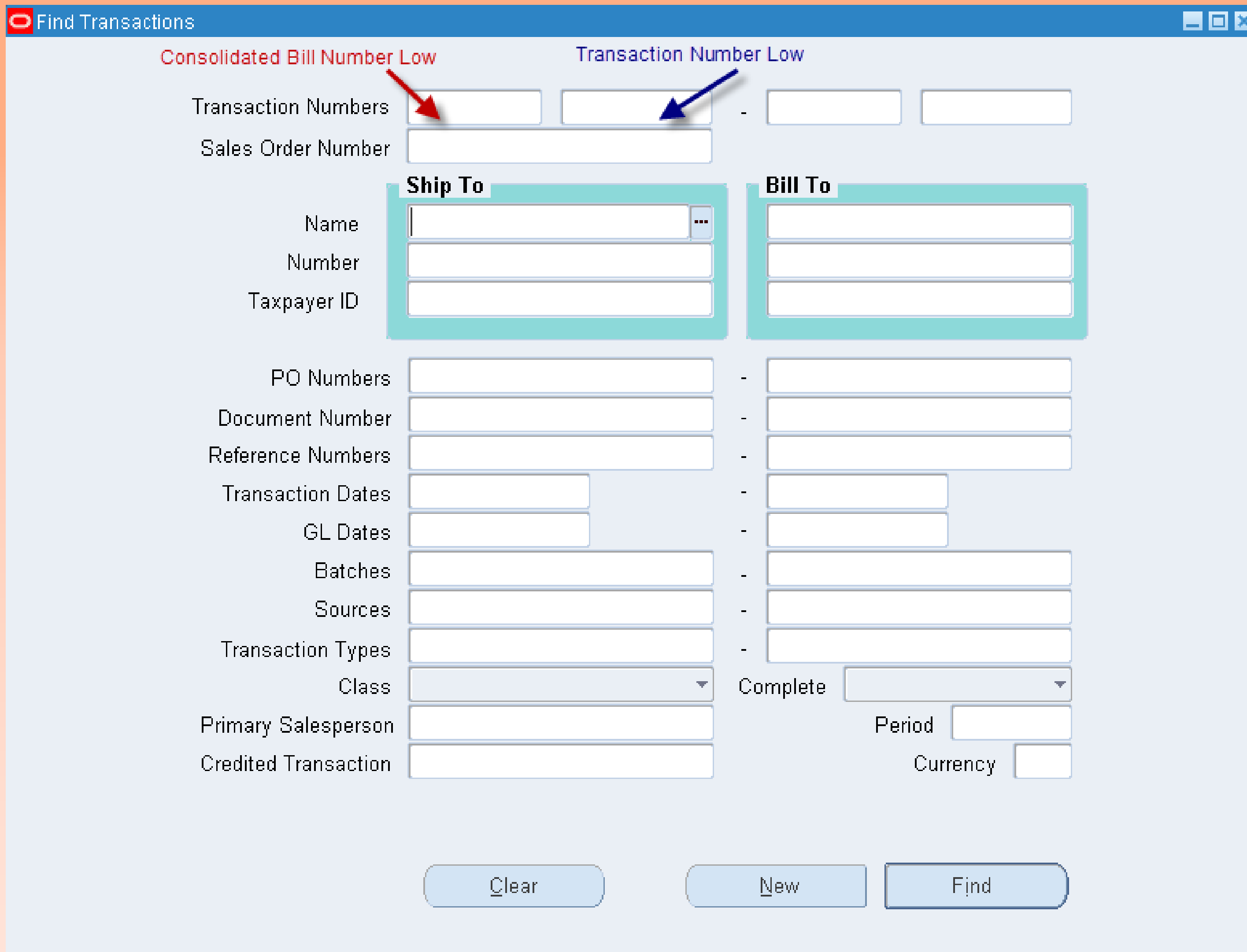
R12 Transaction Inquiry



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R12 New Features

- Customer Forms
  - Full Web based Forms
  - Expanded fields to capture more information on customers
  - Fully integrated into Oracle's Trading Community Architecture
    - Oracle Trading Community Architecture (TCA) is a module that allows organizations to manage complex information about their customers, suppliers or other parties who belong to their commercial community, including locations and the network of hierarchical relationships among them.

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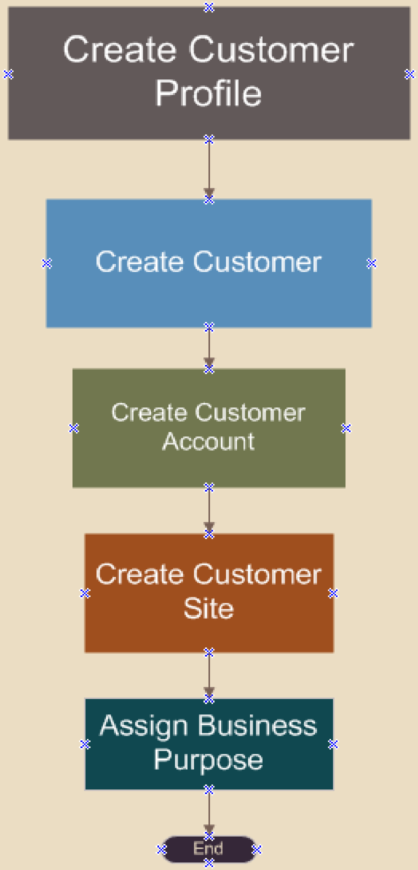
R12 Create Customer Process

R12 Create Customer Process



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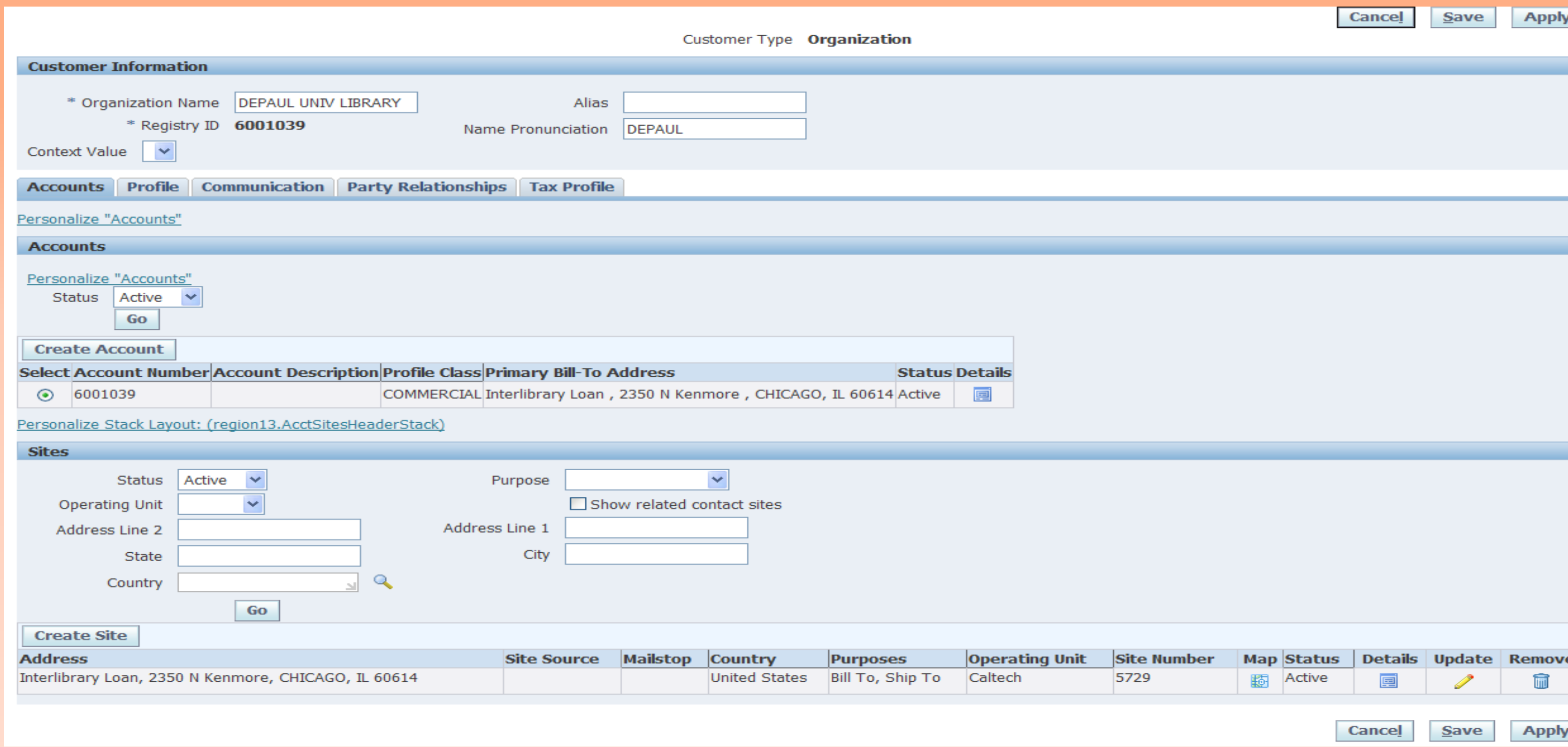
R12 Customer Form

All web based forms


Cancel Save Apply

Customer Type **Organization**

Customer Information

* Organization Name: DEPAUL UNIV LIBRARY
Alias:
* Registry ID: 6001039
Name Pronunciation: DEPAUL
Context Value:

Accounts | Profile | Communication | Party Relationships | Tax Profile

Personalize "Accounts"

Accounts

Personalize "Accounts"
Status: Active
Go

Create Account

Select	Account Number	Account Description	Profile Class	Primary Bill-To Address	Status	Details
	6001039		COMMERCIAL	Interlibrary Loan , 2350 N Kenmore , CHICAGO, IL 60614	Active	

Personalize Stack Layout: (region13.AcctSitesHeaderStack)

Sites

Status: Active
Purpose:
Operating Unit:
Show related contact sites
Address Line 2:
Address Line 1:
State:
City:
Country:
Go

Create Site

Address	Site Source	Mailstop	Country	Purposes	Operating Unit	Site Number	Map	Status	Details	Update	Remove
Interlibrary Loan, 2350 N Kenmore, CHICAGO, IL 60614			United States	Bill To, Ship To	Caltech	5729		Active			

Cancel Save Apply

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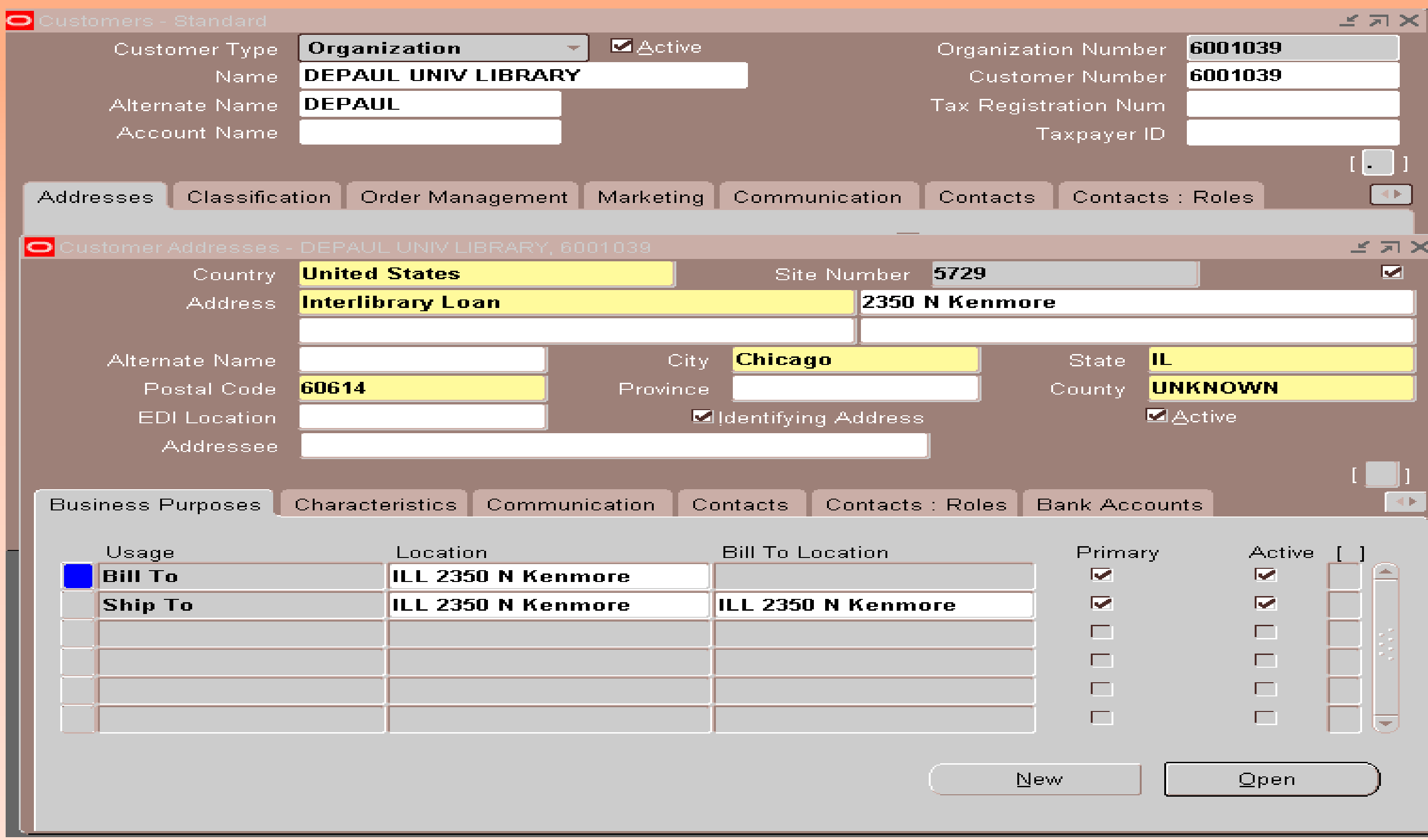
R11i Customer Form

Standard Forms



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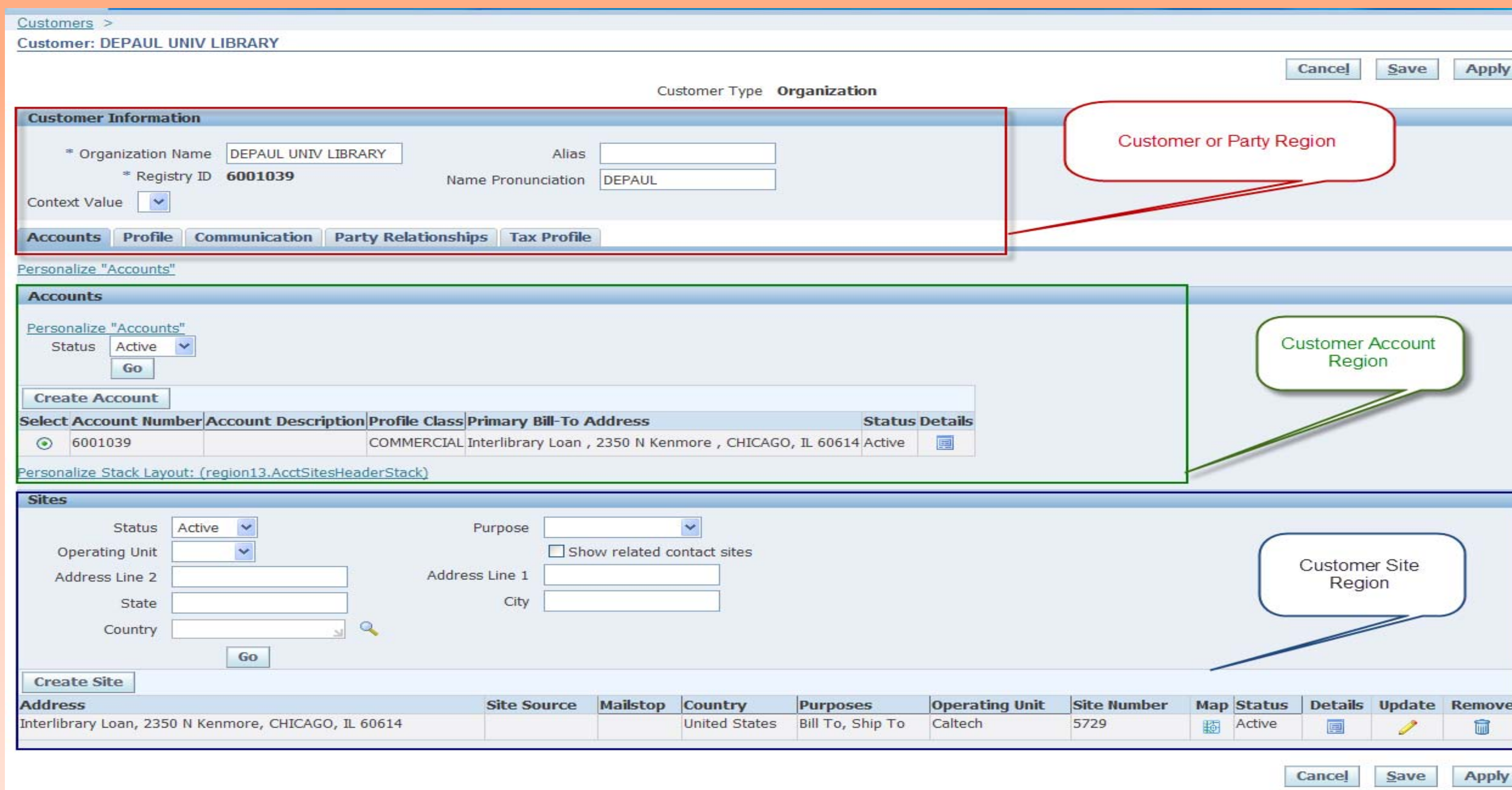
R12 Customer Form

R12 forms have three distinct regions: customer, account, and site.



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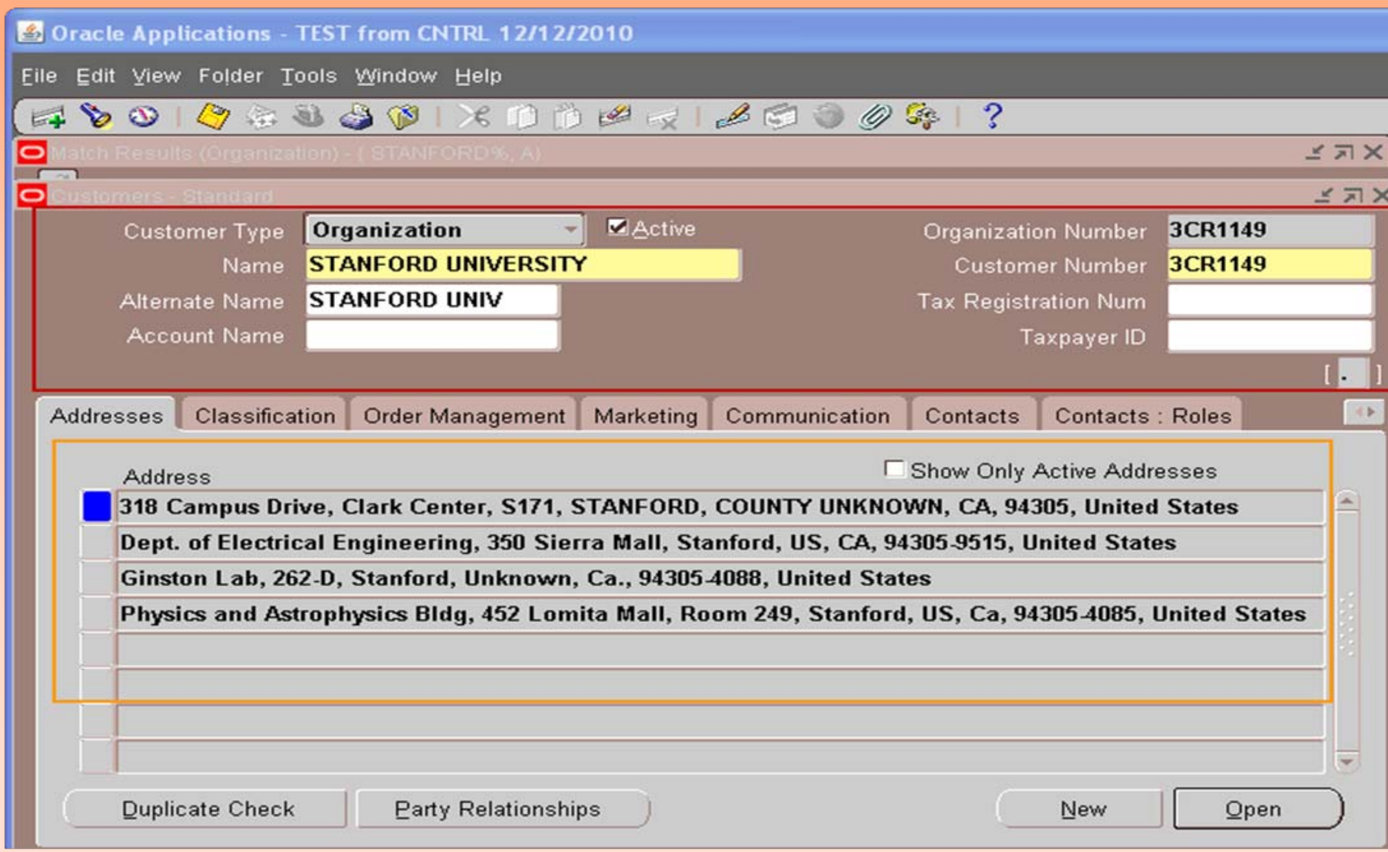
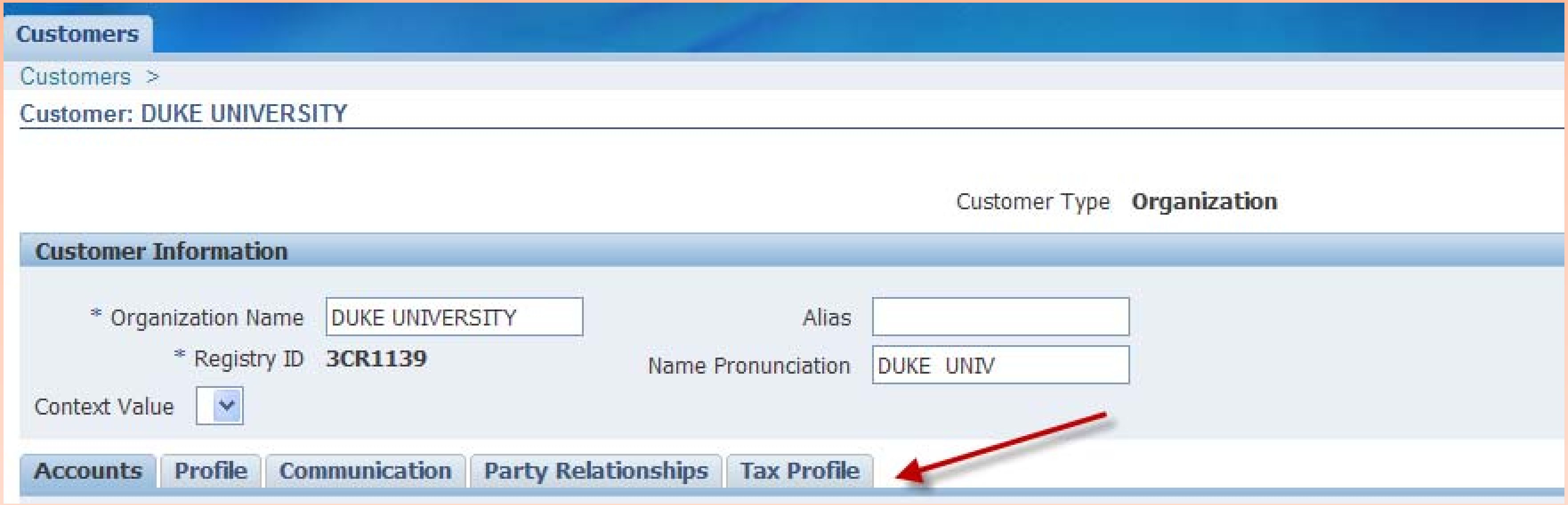
R11i Customer Form

11i regions combined the Customer/Account into one region and Site information as second region.



Customer Region

The customer region (also called the party) consists of high level information about the customer. The customer can be an organization or a person. There are five tabs at the customer level that users can view or update: accounts, profile, communication, party relationships and tax profiles



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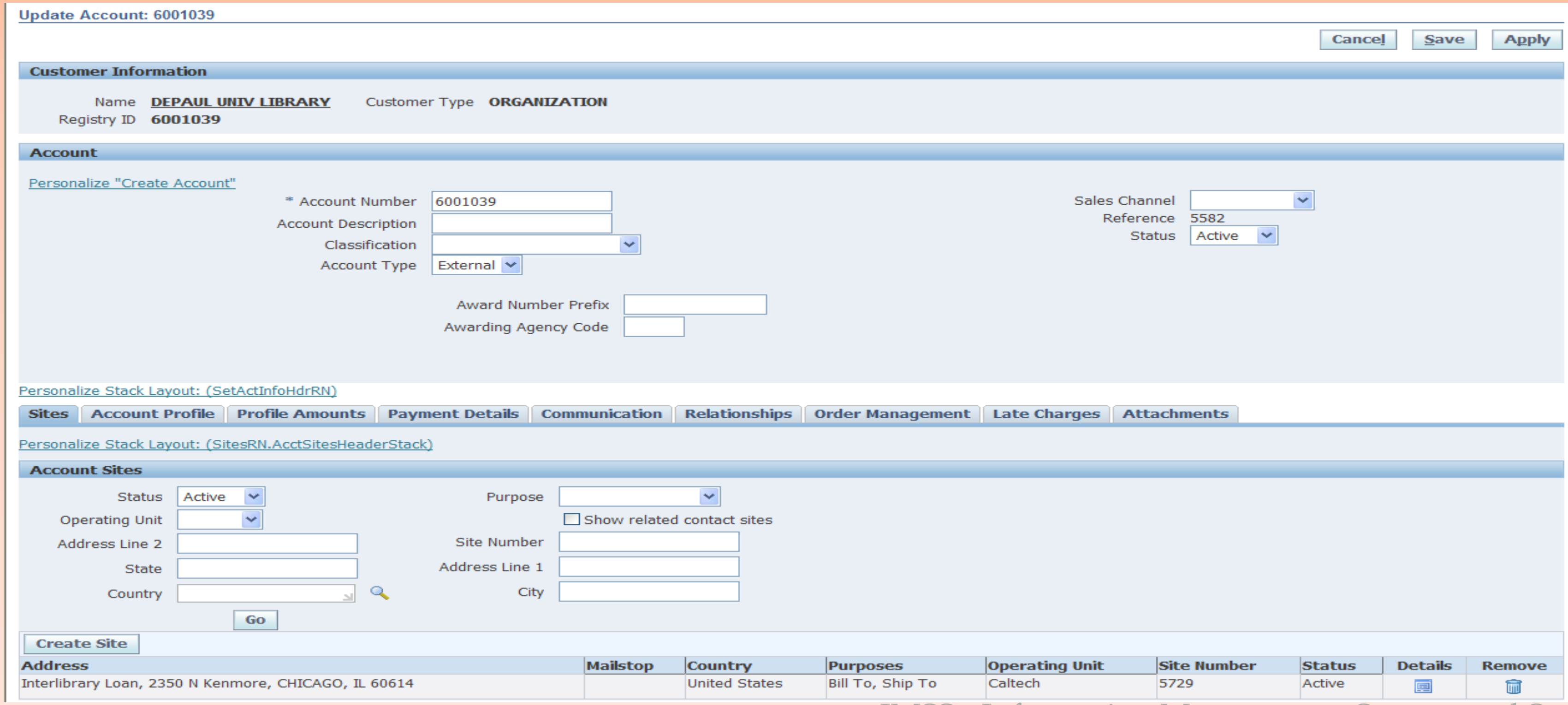
Account Region

A customer or party can have one or more accounts defined. You can maintain separate customer profiles for each account or you can share the profiles across the accounts. The account region contains several tabs to include sites, profile, payment, communication, relationships, order management, late charges and attachments. Users can also access the site region from the account region. Ex: National Science Foundation


Update Account: 6001039

Cancel | Save | Apply

Customer Information

Name **DEPAUL UNIV LIBRARY** Customer Type **ORGANIZATION**
Registry ID **6001039**

Account

Personalize "Create Account"

* Account Number 6001039
Account Description
Classification
Account Type External
Award Number Prefix
Awarding Agency Code

Sales Channel
Reference 5582
Status Active

Personalize Stack Layout: (SetActInfoHdrRN)

Sites | Account Profile | Profile Amounts | Payment Details | Communication | Relationships | Order Management | Late Charges | Attachments

Personalize Stack Layout: (SitesRN.AcctSitesHeaderStack)

Account Sites

Status Active
Operating Unit
Address Line 2
State
Country
Go

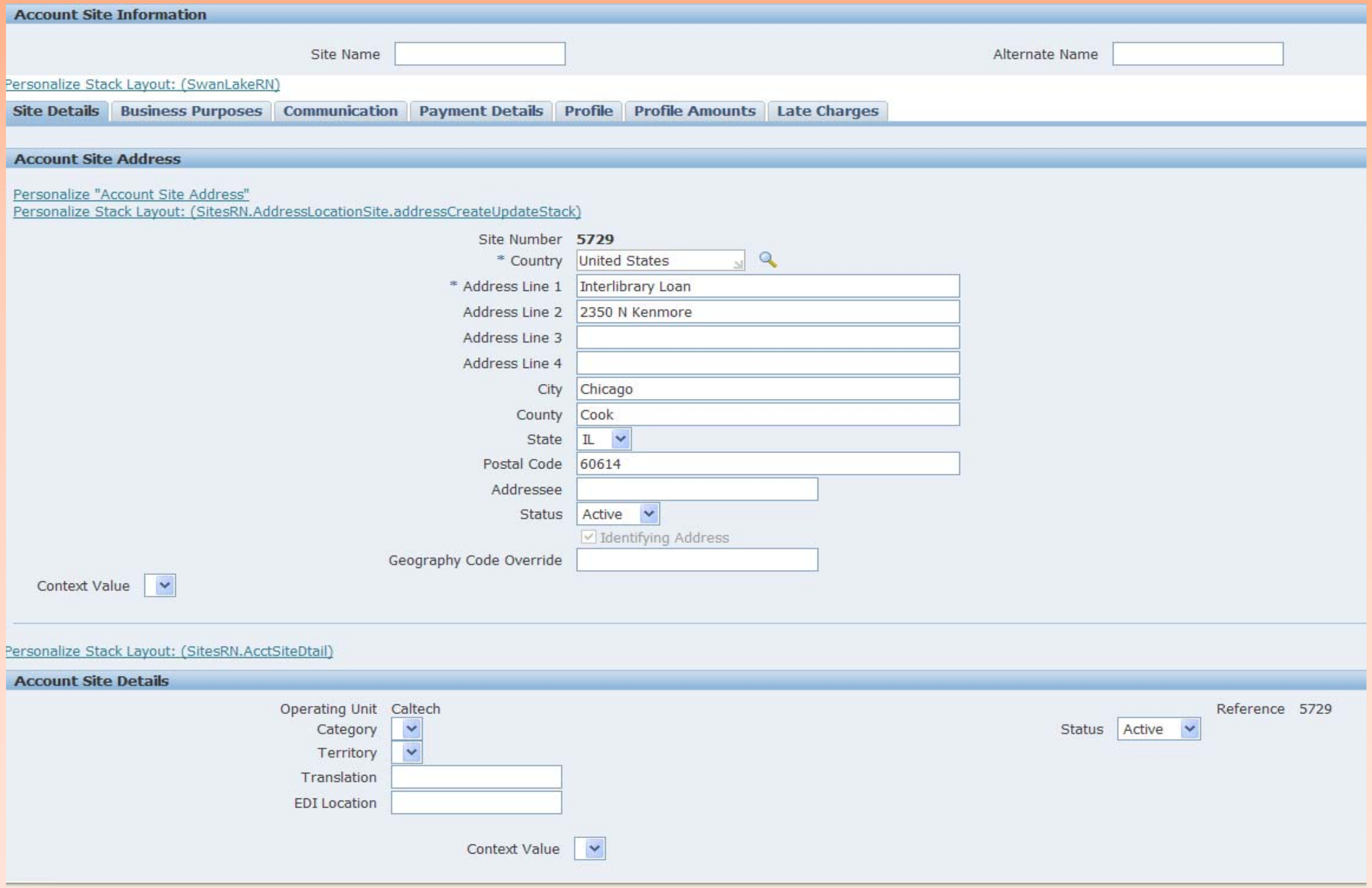
Purpose
Show related contact sites
Site Number
Address Line 1
City

Create Site

Address	Mailstop	Country	Purposes	Operating Unit	Site Number	Status	Details	Remove
Interlibrary Loan, 2350 N Kenmore, CHICAGO, IL 60614		United States	Bill To, Ship To	Caltech	5729	Active		

Site Region

Customer sites are attached to accounts. As in 11i, a customer site can be assigned a business purpose of ship-to, bill-to, etc. Many more site 'types' have been added in R12.



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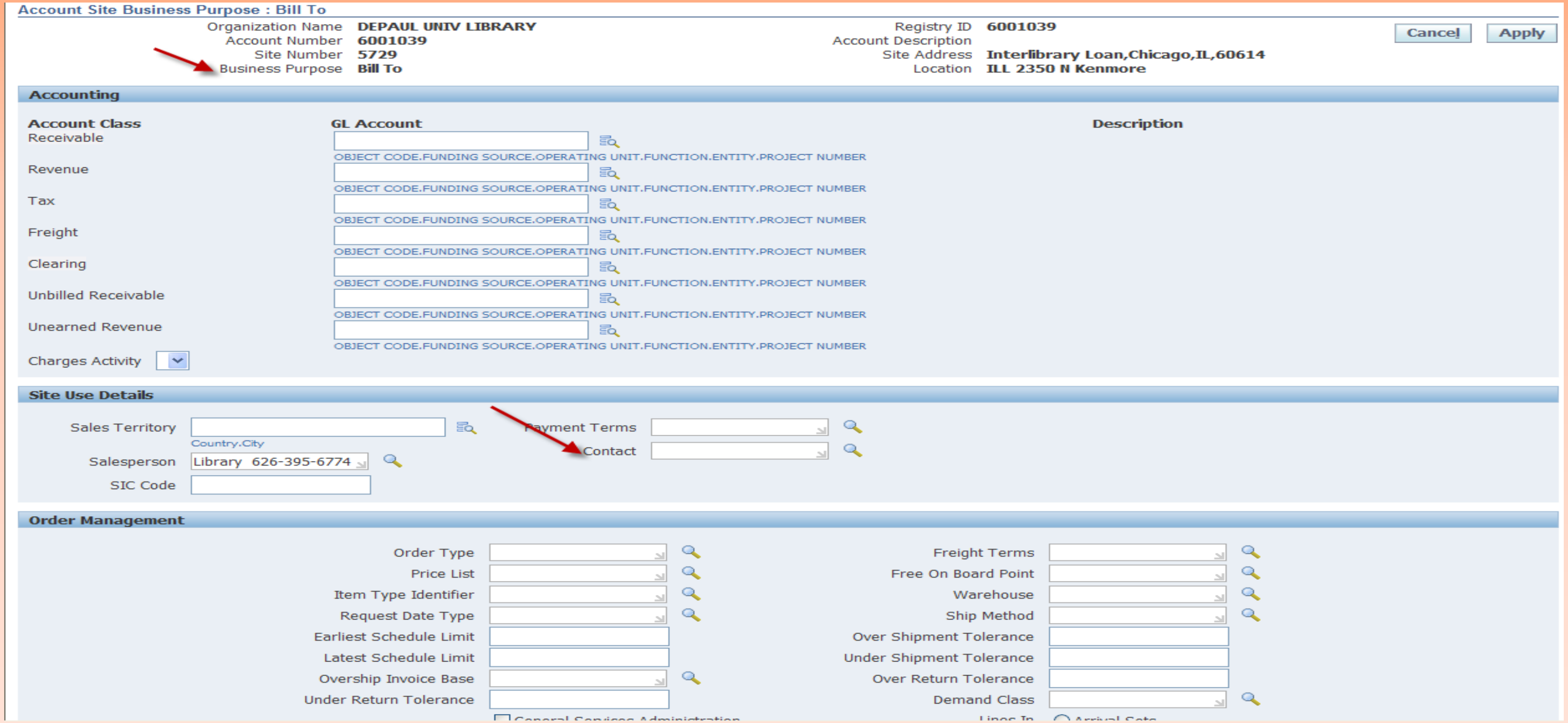
Business Purpose Region

Once a business purpose has been designated, then the business purpose region is accessed to add additional detail for that business purpose



Account Site Business Purpose : Bill To

Organization Name DEPAUL UNIV LIBRARY
Account Number 6001039
Site Number 5729
Business Purpose Bill To

Registry ID 6001039
Account Description
Site Address Interlibrary Loan,Chicago,IL,60614
Location ILL 2350 N Kenmore

Cancel Apply

Accounting

Account Class	GL Account	Description
Receivable	OBJECT CODE.FUNDING SOURCE.OPERATING UNIT.FUNCTION.ENTITY.PROJECT NUMBER	
Revenue	OBJECT CODE.FUNDING SOURCE.OPERATING UNIT.FUNCTION.ENTITY.PROJECT NUMBER	
Tax	OBJECT CODE.FUNDING SOURCE.OPERATING UNIT.FUNCTION.ENTITY.PROJECT NUMBER	
Freight	OBJECT CODE.FUNDING SOURCE.OPERATING UNIT.FUNCTION.ENTITY.PROJECT NUMBER	
Clearing	OBJECT CODE.FUNDING SOURCE.OPERATING UNIT.FUNCTION.ENTITY.PROJECT NUMBER	
Unbilled Receivable	OBJECT CODE.FUNDING SOURCE.OPERATING UNIT.FUNCTION.ENTITY.PROJECT NUMBER	
Unearned Revenue	OBJECT CODE.FUNDING SOURCE.OPERATING UNIT.FUNCTION.ENTITY.PROJECT NUMBER	
Charges Activity		

Site Use Details

Sales Territory
Country.City
Salesperson Library 626-395-6774
SIC Code
Payment Terms
Contact

Order Management

Order Type
Price List
Item Type Identifier
Request Date Type
Earliest Schedule Limit
Latest Schedule Limit
Overship Invoice Base
Under Return Tolerance

Freight Terms
Free On Board Point
Warehouse
Ship Method
Over Shipment Tolerance
Under Shipment Tolerance
Over Return Tolerance
Demand Class

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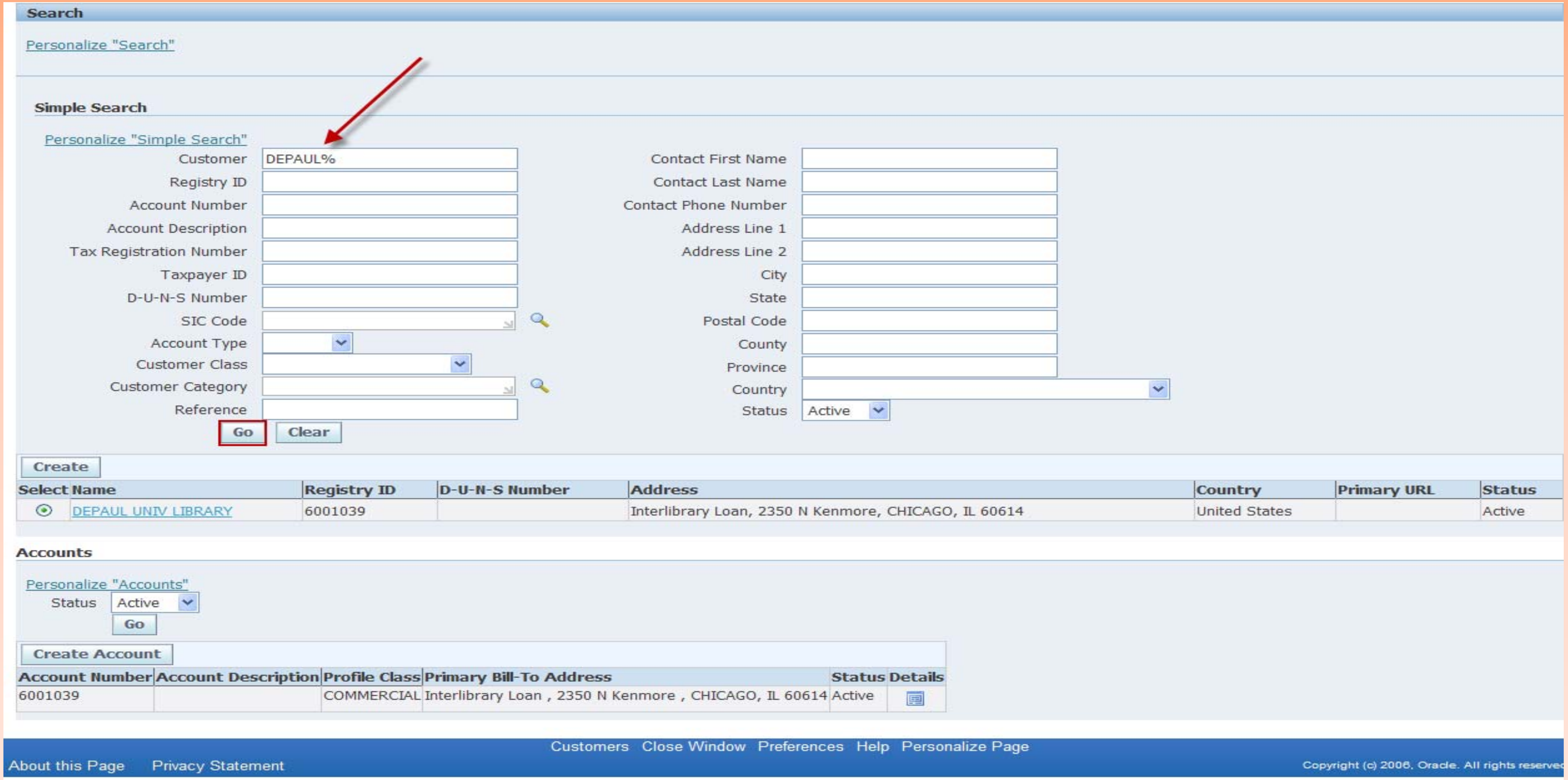
Query Existing Customer

Users can search for existing customers by entering data into any of the fields below. After selecting 'GO', the results are displayed.



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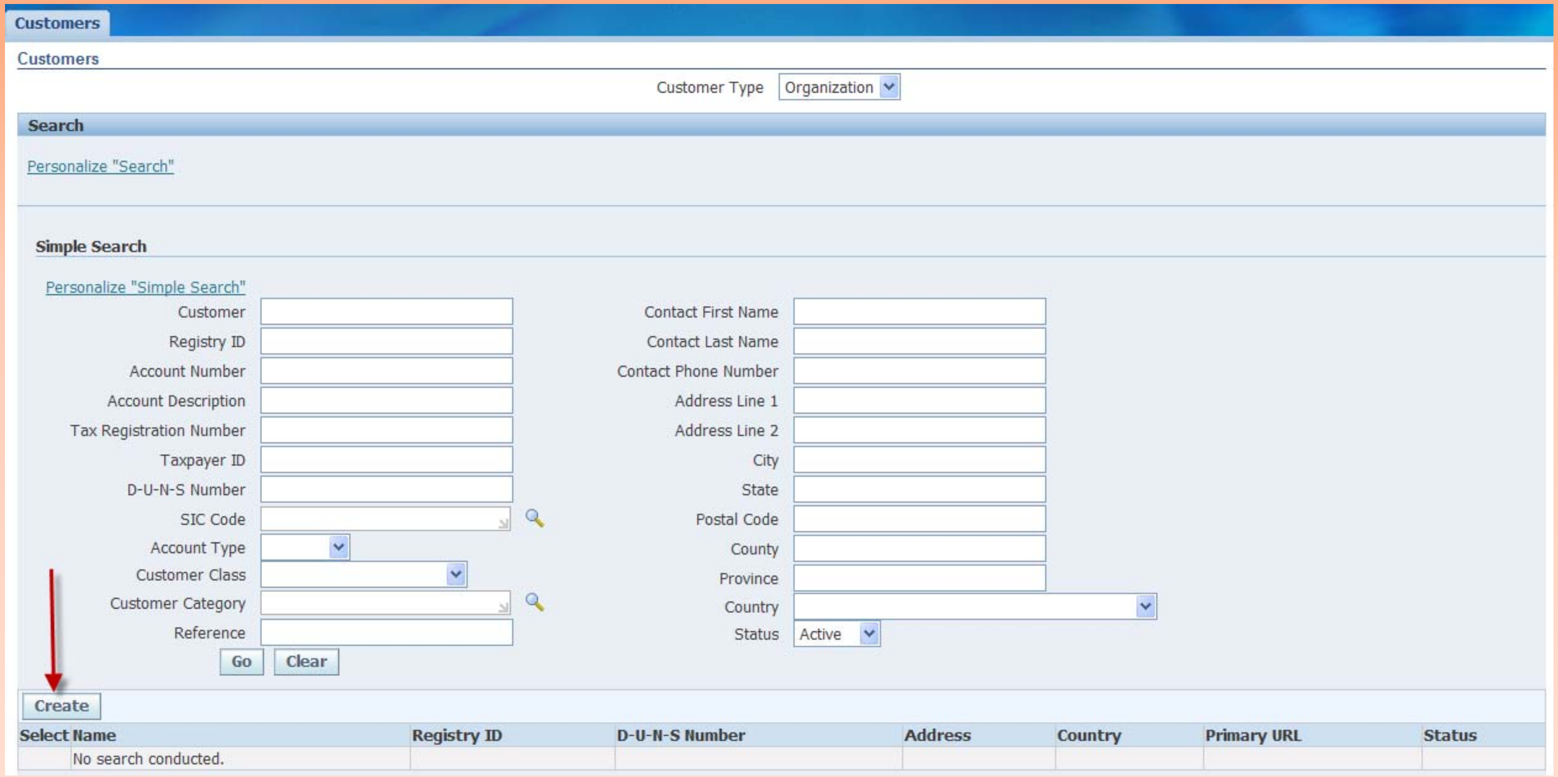
Create Customer

From the main search page, select the ‘Create’ button.



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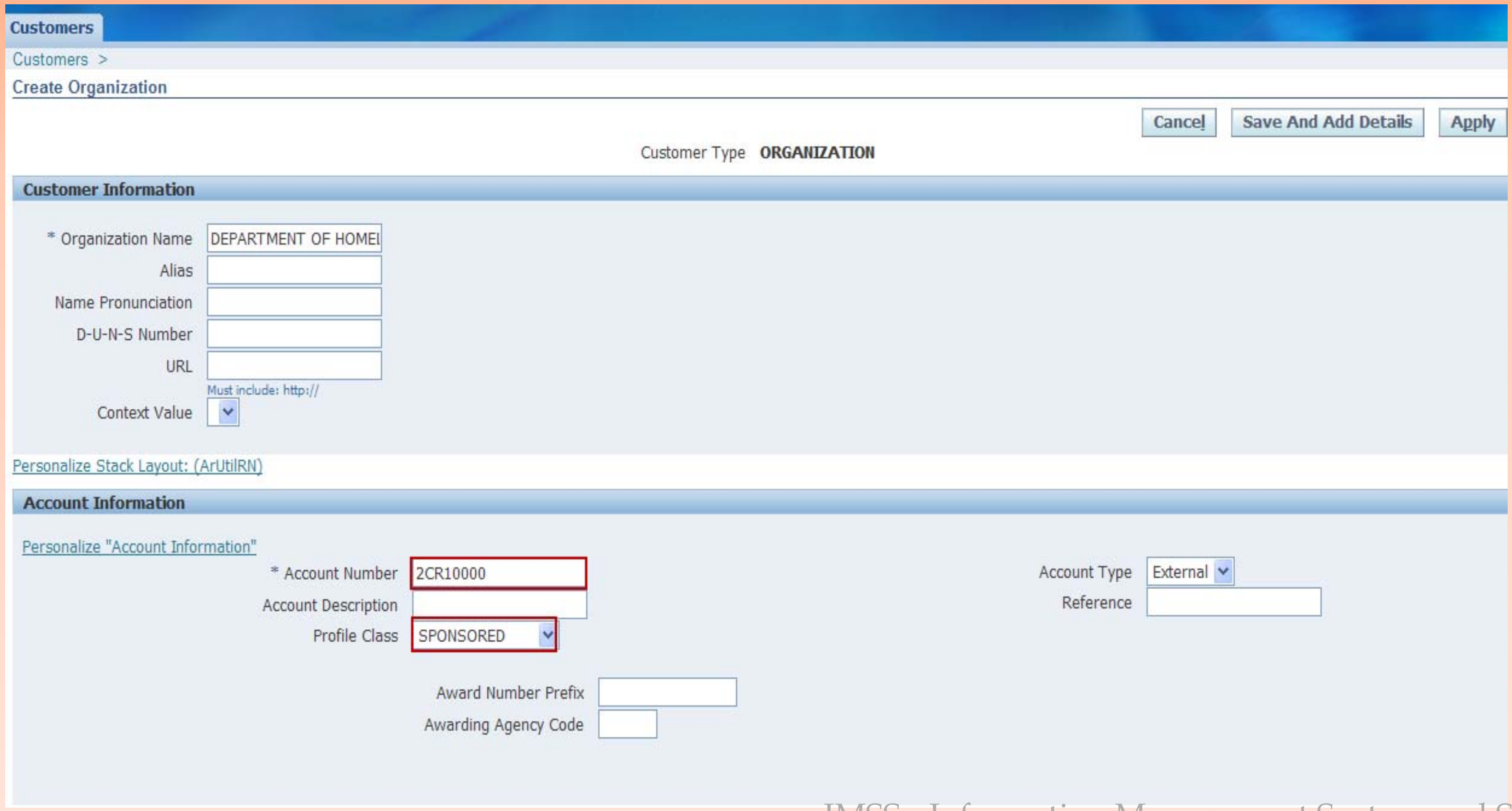
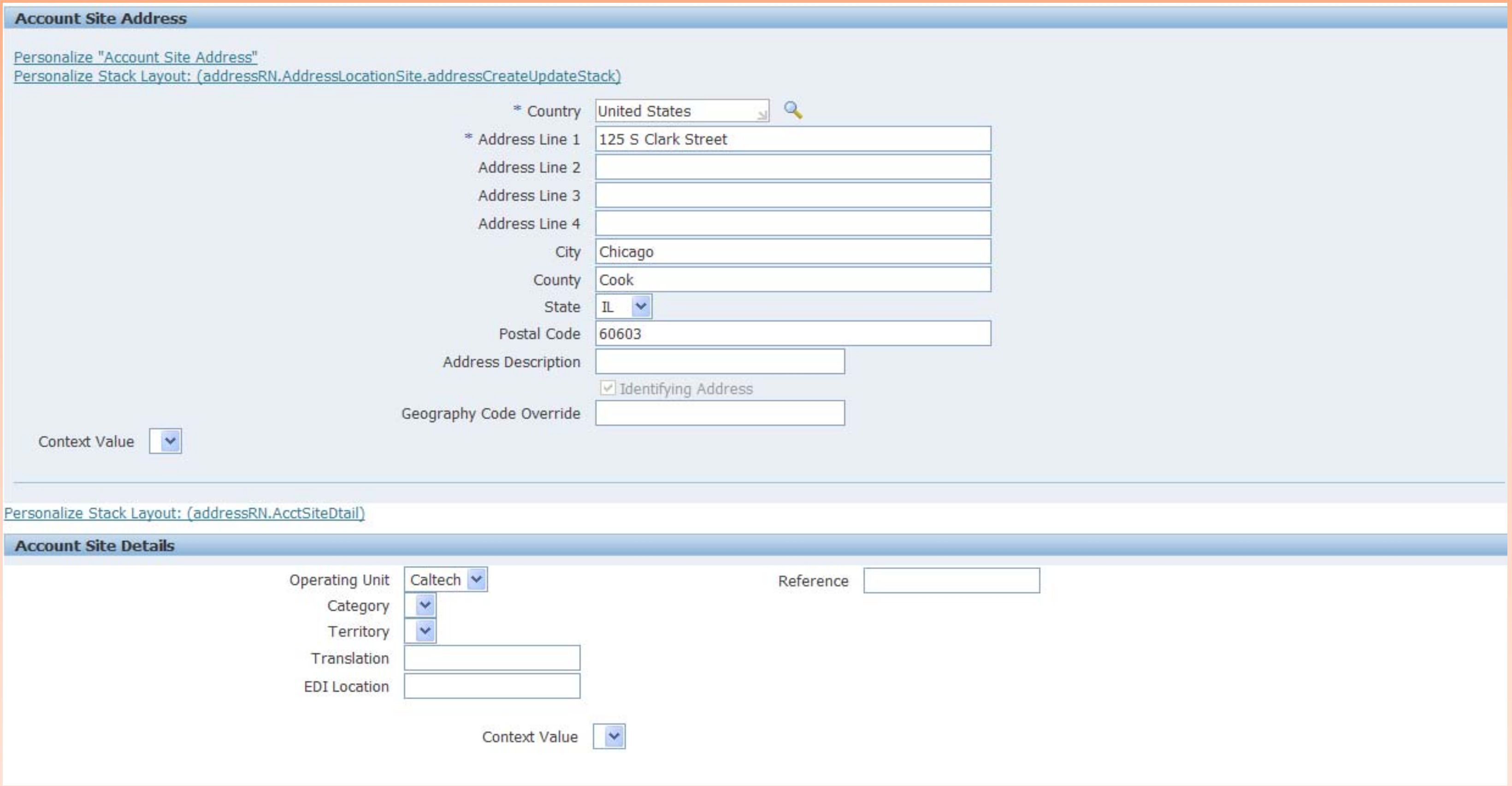
Create Customer

Enter the organization name in the customer information region. All items with an asterisk * are required fields. The account number and address information must also be entered.



Create Customer

Enter the Account site address information. All items with an asterisk * are required fields.



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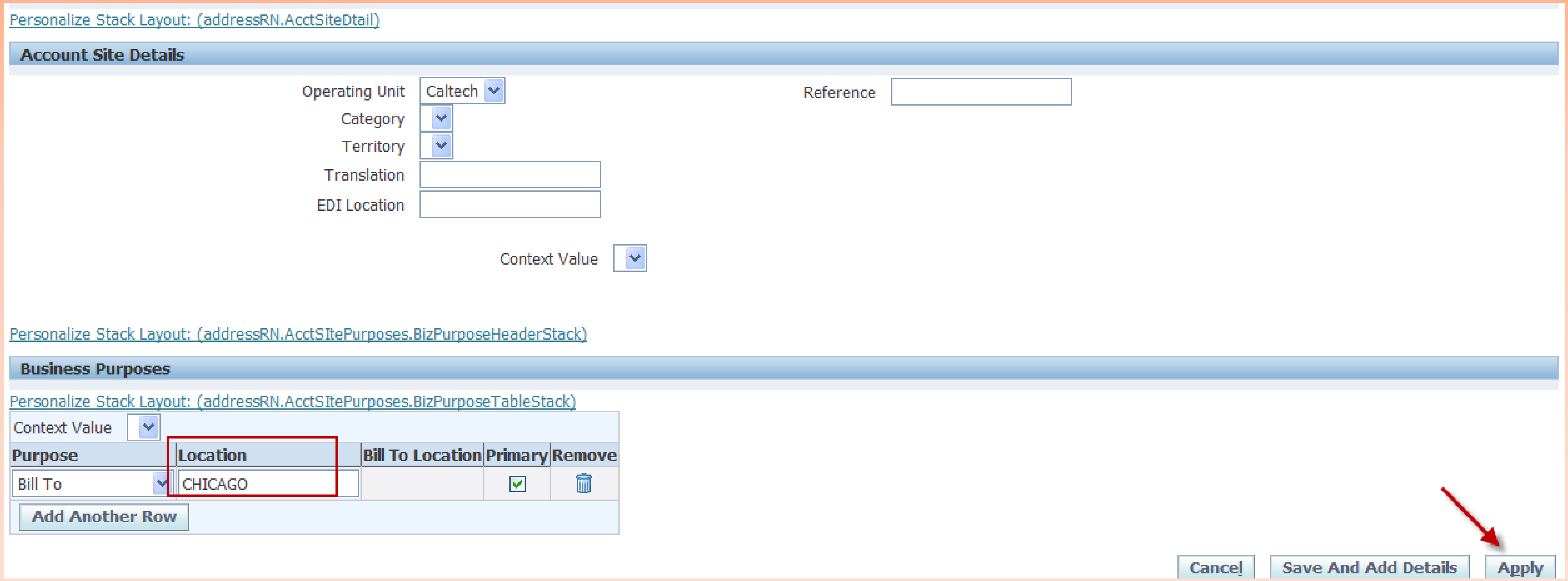
Create Customer

Enter the business purpose for the address site. Select the ‘bill-to’ site purpose and location name, then select the ‘apply’ button below. Note: the location field is required even though it does not have an asterisk.



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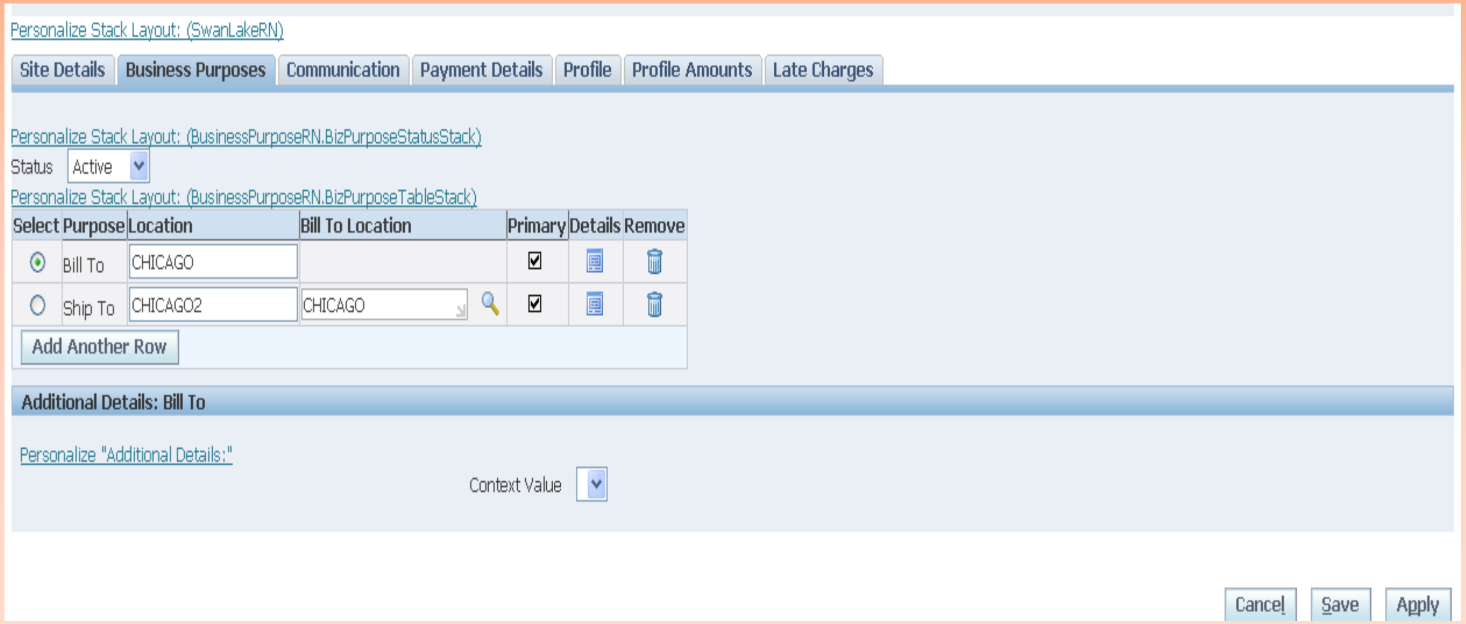
Create Customer

Select add another row to enter the ‘ship-to’ site purpose and location name, then select the ‘apply’ button below. Note: the location field is required.



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Create Customer Contact

Customer Contacts

- In R12, customer contacts are required in order to view the customer in Grants. This is the same as in R11i.
- After the contact is created, the contact must be associated to the site at the business purpose level
- Associate customer contacts with bill-to and ship-to at the site level using the details button.
- The create contact button is available under the communication tab.

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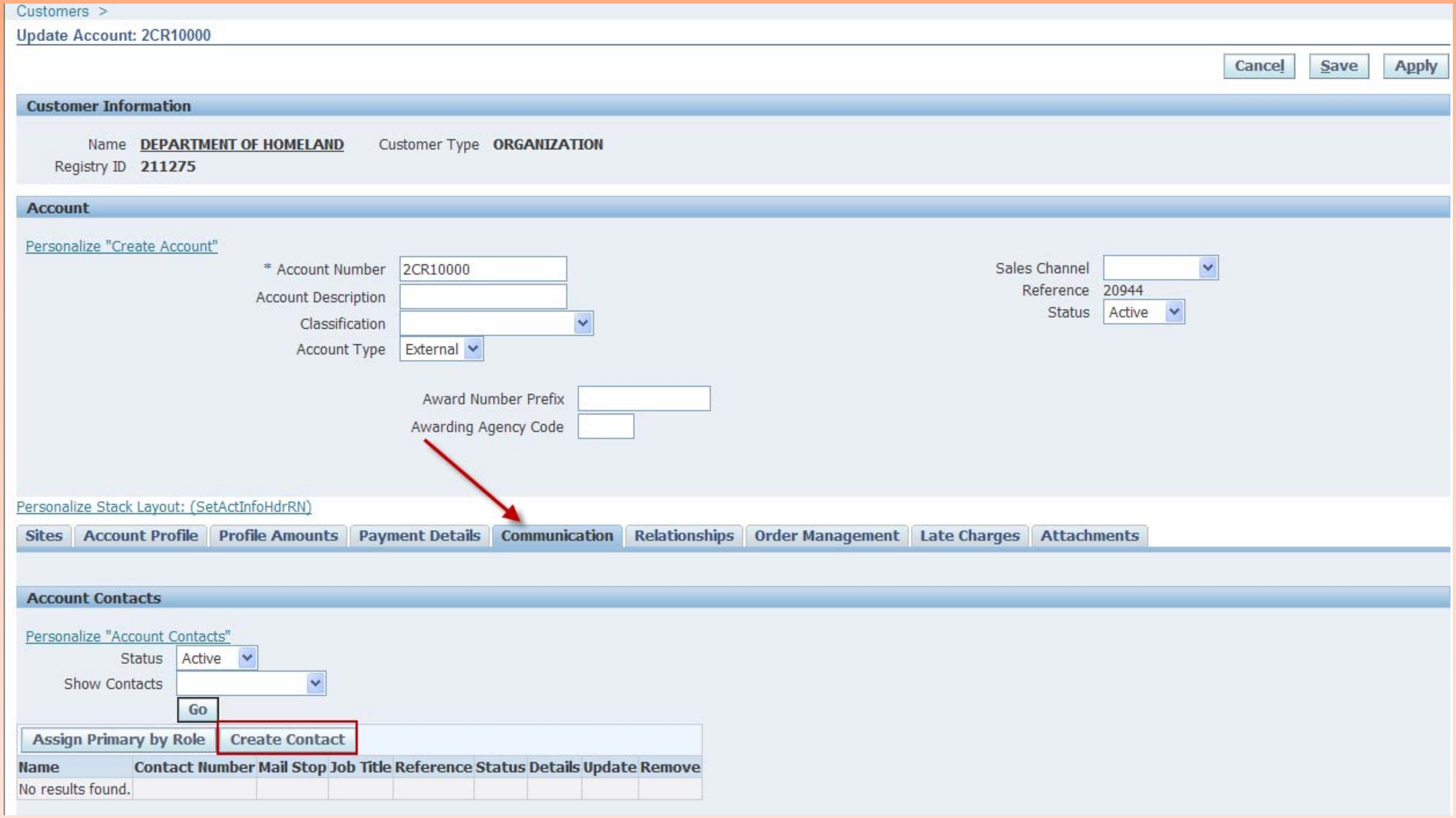
Create Customer Contact

From the communication tab in the customer account, select the create customer contact button.



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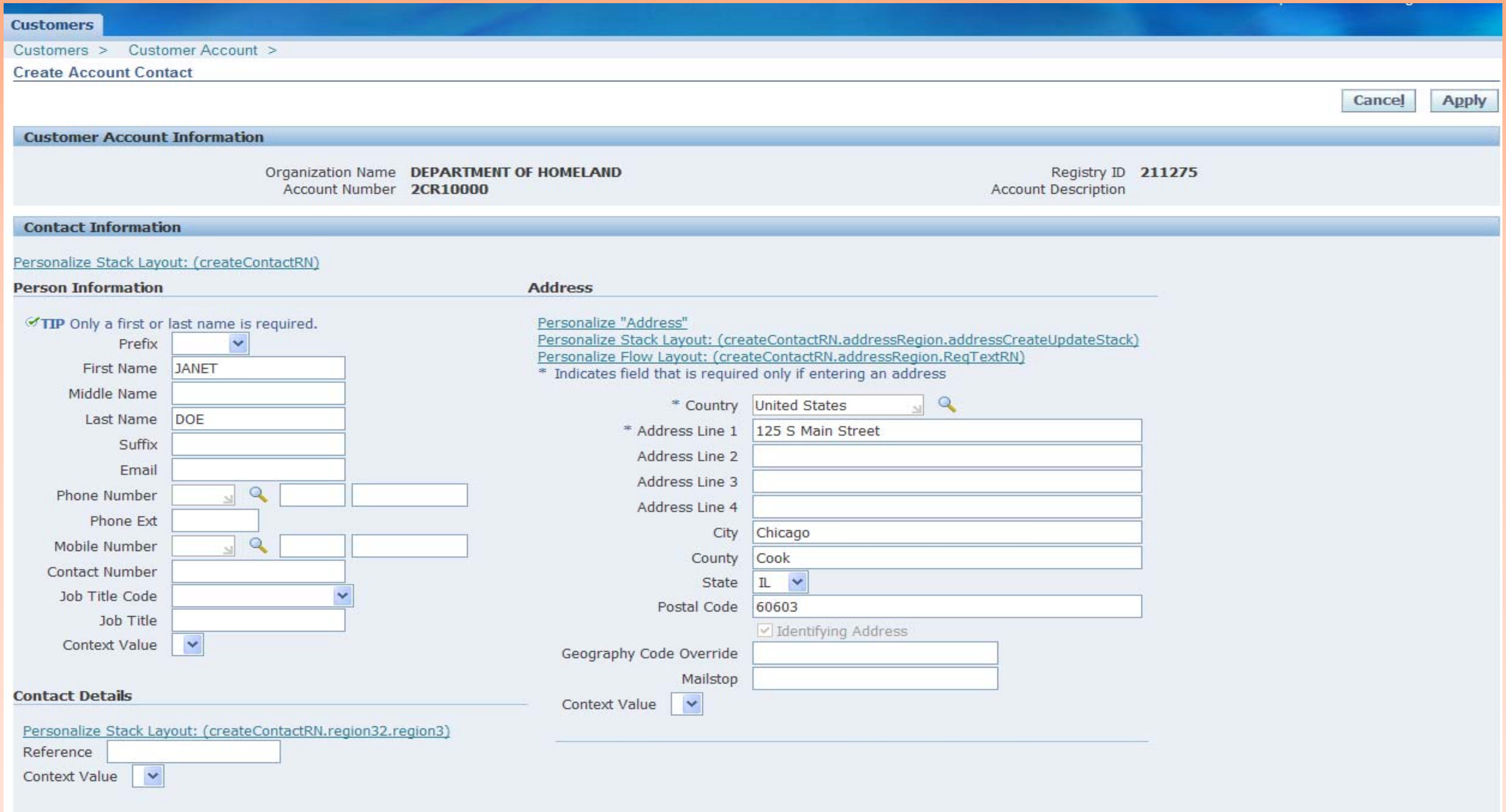
Create Customer Contact

From the communication tab in the customer account, select the create customer contact button.



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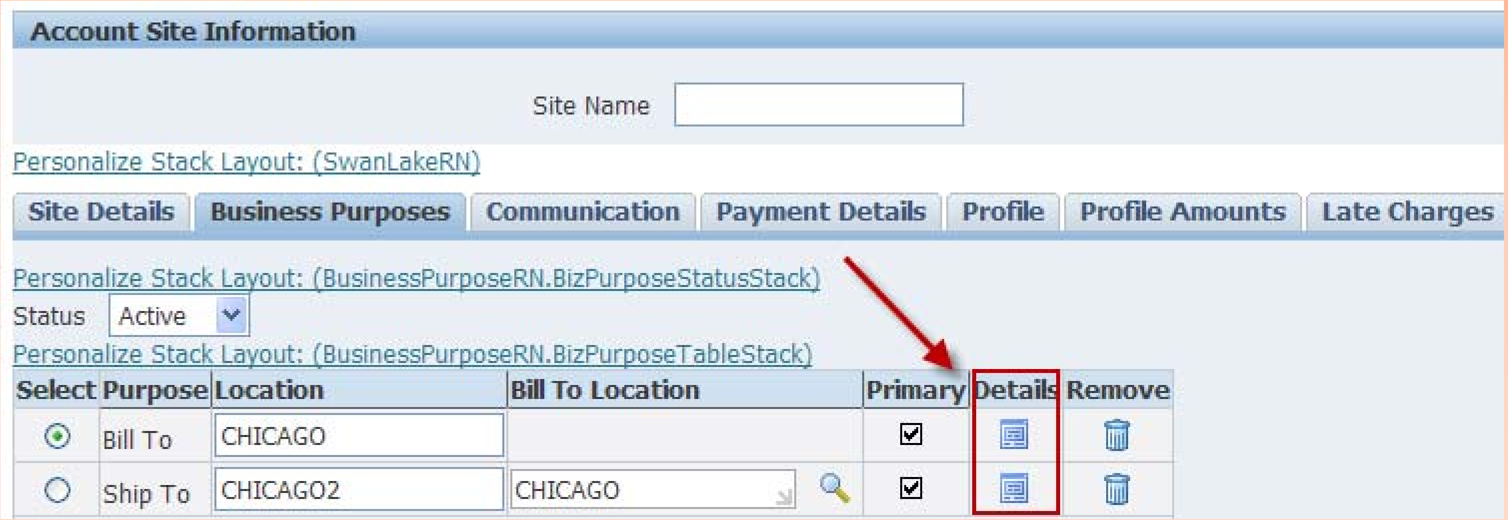
Create Customer Contact

After the contact is created, the contact must be associated at both the bill-to and ship-to business purpose at the site level. Select the detail button at both levels to attach the customer contact.



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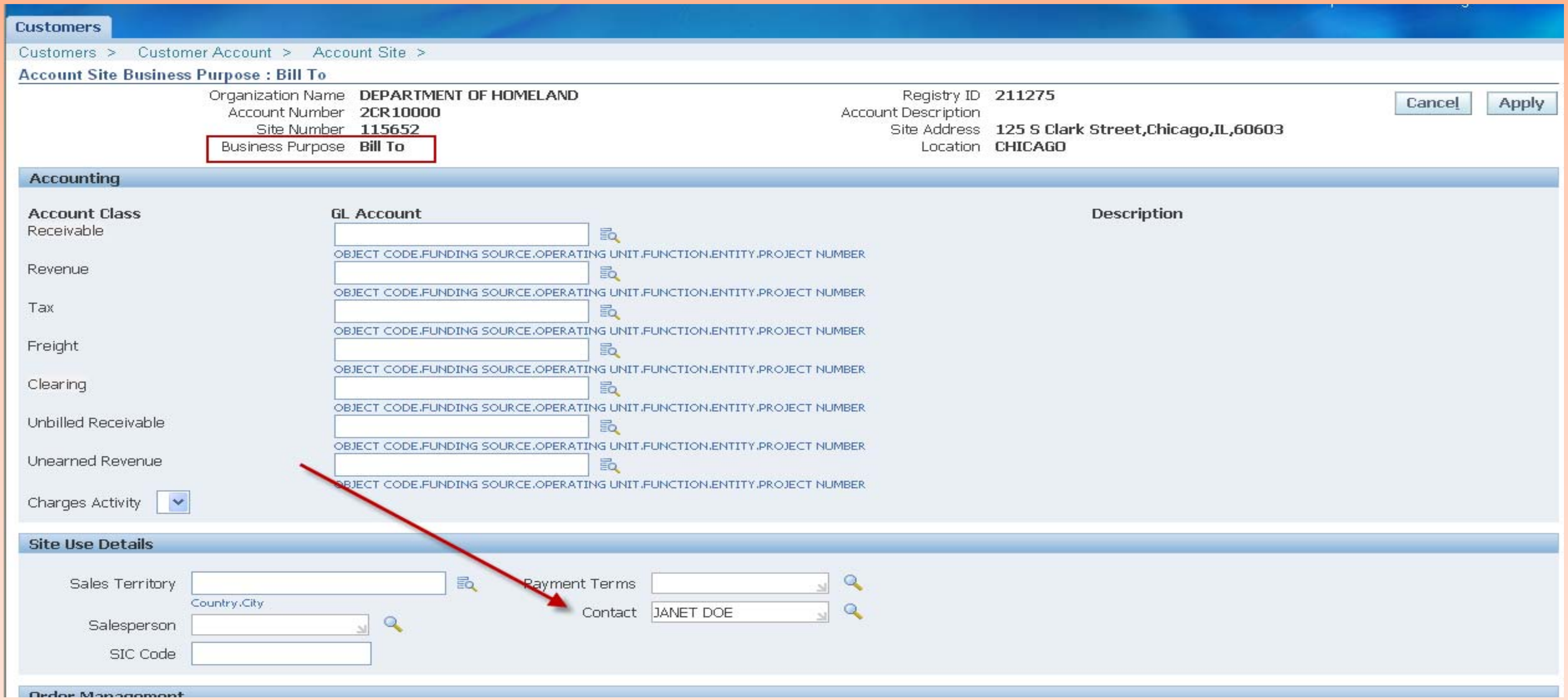

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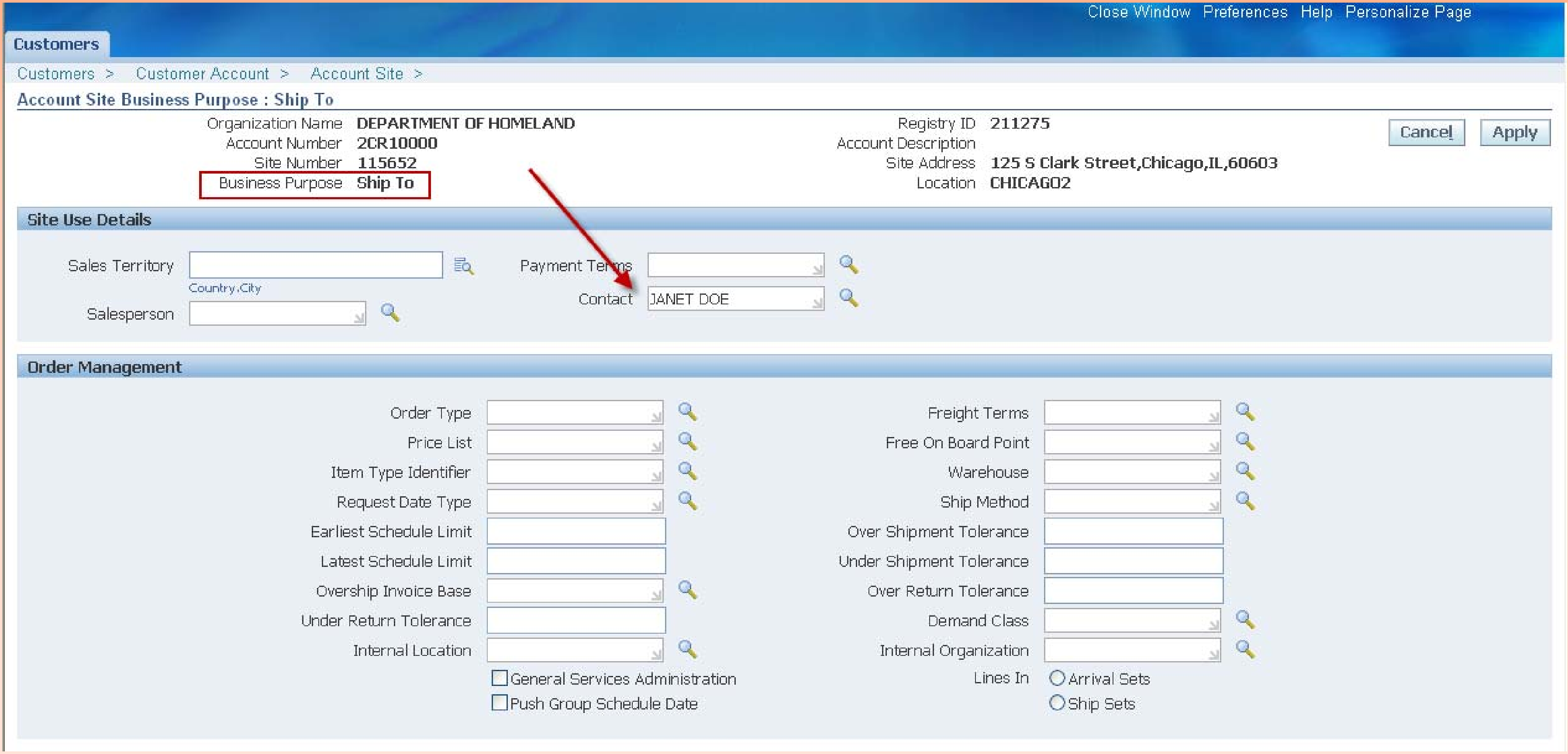

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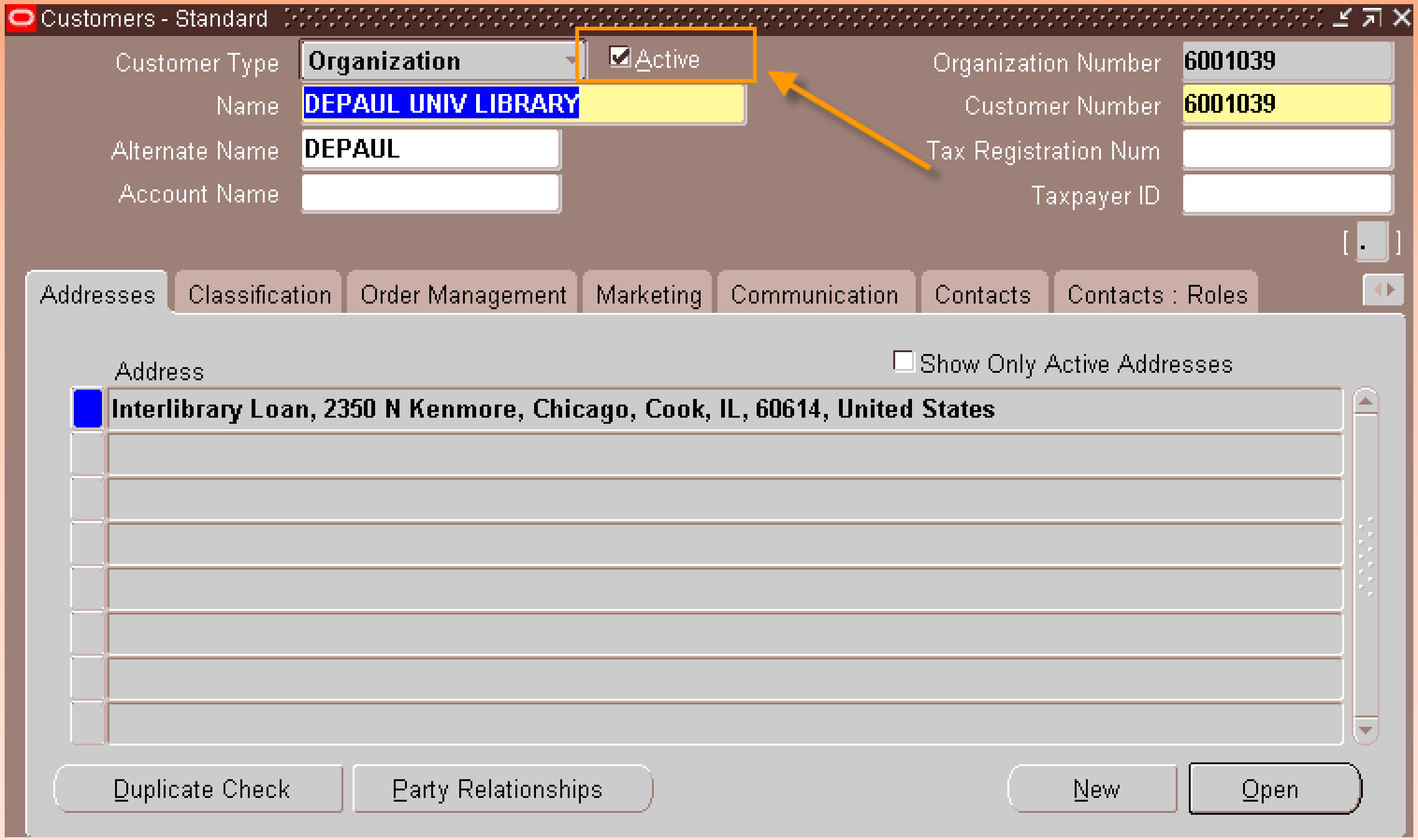
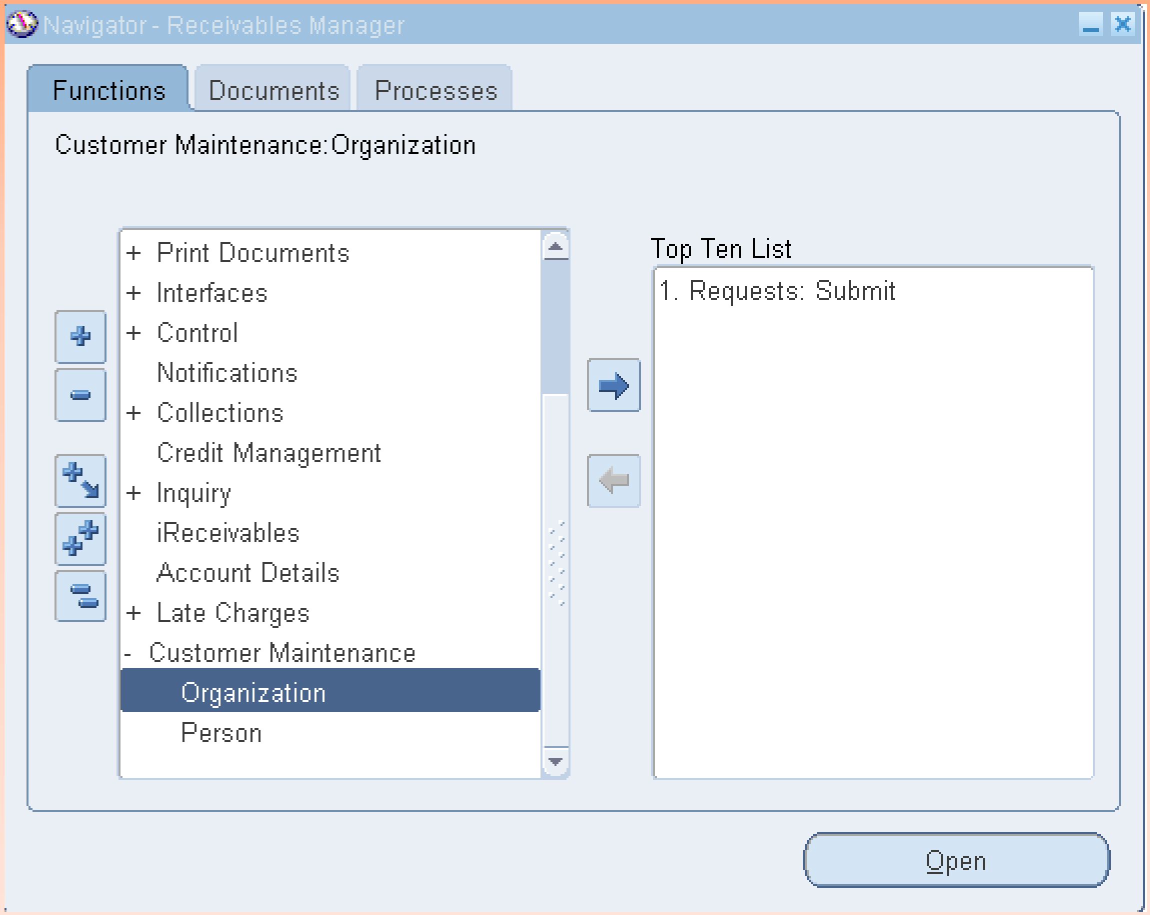
R11i Inactivate Customer

In 11i, you could inactivate a customer from Oracle Receivables.



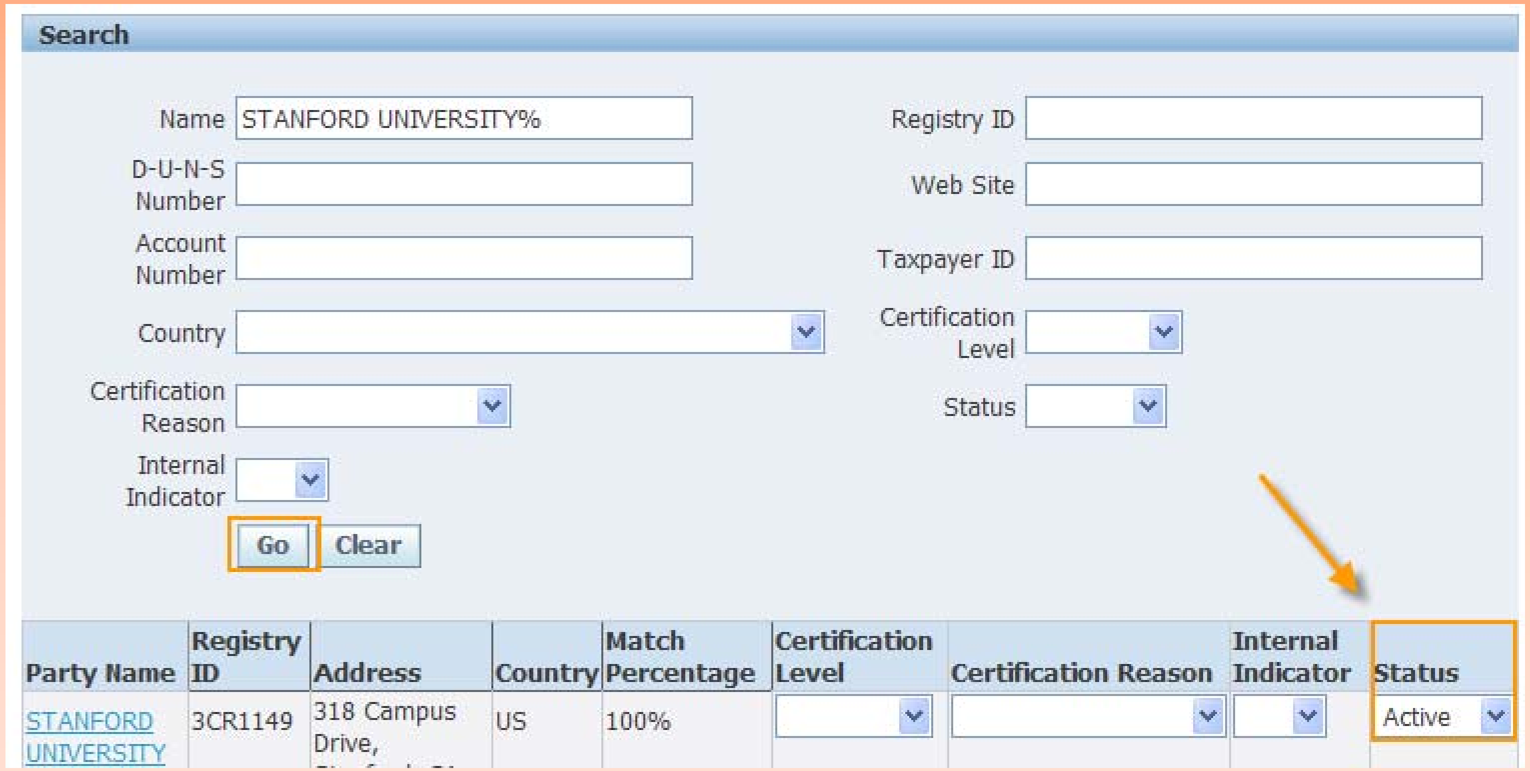
R12 Inactivate Customer

In 12, you will inactivate a customer from a TCA web form. The new navigation path is displayed below.



R12 Inactivate Customer

In 12, you will inactivate a customer from a TCA web form. The menu item is added to Oracle Receivables.



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R12 Unit Demo

- Transaction Summary Inquiry
  - Query and review existing transaction
- Customers
  - Query and review existing customer
  - Create new customer
  - Create new customer accounts
  - Create new customer sites with business purpose
  - Create customer contacts
  - Associate customer contacts with bill-to and ship-to

Q&A